

# **Automated Communication Exchange System - ACES**

## **Release Notes - October 24, 2001**

On the evening of Wednesday, October 24, 2001 a new release of ACES was implemented. This release will correct previously identified errors in the Participant Inquiry functions. The following is a listing of the changes that will be reflected on the morning of Thursday, October 25, 2001.

### **Participant Inquiry**

#### **1. Subscriber Tab/ Enrollment Information showing blank**

On the Subscriber tab, the "Enrollment Information" section was not populating on a particular group of covered subscribers. This problem has been corrected and the covered enrollment data is now populating correctly.

#### **2. "Possible data error problem"**

This problem was related to the non-population of the enrollment information on the Subscriber tab. All of the Subscriber accounts that were previously missing the "covered enrollment data" on the subscriber tab were locked with this error, preventing employers from accessing these accounts. These accounts should now allow the processing of all transactions.

Human/system errors do occur, thus creating corrupt data specific to a single account. If you bring up a subscriber account that still has the above problems, please contact the ACES support line, staff will assist you and document the account for research.

#### **3. Membership Status**

There were various situations in which the Participant Inquiry system was providing incorrect answers to the "Member" and "Retiree" status fields. For example, in some situations a person might not be a member of PERS, but the "Member" field incorrectly stated "**Yes**"; or, for a person who **was** actively working, the "Member" field incorrectly stated "**No**."

Our programmers have done a comprehensive review of these fields in the Participant Inquiry system, and have corrected the problems. **Therefore, you can now rely on the information given in the Participant Inquiry system to base actions upon** (e.g., whether a PERS retiree working as a retired annuitant must be limited to 960 hours per year; or whether a less-than-full-time employee must nevertheless be brought into membership immediately).